From: crb

To: Microsoft ATR

Date: 1/26/02 12:38am

Subject: Microsoft Settlement

I believe that the proposed settlement in the Microsoft case is deeply flawed and will only allow Microsoft to continue its predatory tactics in one form or another. I've spent years trying to circumvent Microsoft's control over my personal computer -- for instance, I had to spend many hours figuring out why Netscape Navigator wasn't downloaded when I installed my Mac OS. Finally figured out that Netscape Navigator WAS on the disk, but that I had to install it manually (it was obvious that NN was meant to be hidden from the average user).

Microsoft has harmed personal computer users like me who want alternatives to Microsoft products. I am a fervent user of Apple computers, and I want real choice in the marketplace. If Microsoft is allowed to evade any meaningful sanctions, it will just extend its monopoly power indefinitely.

Please punish and constrain Microsoft in some real fashion.

Thank you.

Colette Brooks